

The Barishal Travels & Tours

Privacy Policy

At The Barishal Travels & Tours, we are committed to protecting the privacy and confidentiality of our pilgrims' personal information.

Information We Collect

To facilitate Hajj arrangements, we may collect personal information including:

- Full name and contact details
- Passport and National ID information
- Residential address
- Medical and vaccination records
- Emergency contact details
- Financial and payment-related information
- Other documents required for Hajj processing

How We Use Your Information

Your information is collected solely for the purpose of:

- Hajj registration and processing
- Visa applications
- Travel, accommodation, and transportation arrangements
- Communication regarding your Hajj journey
- Compliance with relevant government and regulatory requirements

Information Sharing

We do not sell, rent, or disclose your personal information to any third party except where required for Hajj-related services or by law.

For operational and group management purposes, pilgrims acknowledge that their **name, phone number, and email address may be shared with fellow pilgrims travelling in the same Hajj group** to facilitate communication, coordination, and mutual assistance during the journey.

However, **sensitive personal information**, including but not limited to:

- Passport details
- National ID numbers
- Residential address
- Medical records and documents
- Financial information
- Bank account details
- Payment records

will remain strictly confidential and will not be shared with other pilgrims or unrelated third parties.

Data Security

We take reasonable measures to protect your personal information from unauthorized access, disclosure, misuse, or loss as per Bangladesh Government data security act.

Consent

By registering with The Barishal Travels & Tours, you consent to the collection, use, and limited sharing of your information as outlined in this Privacy Policy.

For any questions regarding privacy or data handling, please contact our office.